

Medical Device Awareness Card: **Passenger**

- **Don't forget to bring your medical evidence** (e.g. letter from a medical practitioner) to confirm your medical device such as an insulin pump or Continuous Glucose Monitoring system (CGMs). Have this ready to show the Security Officer, along with this card.
- **Make the airport Security Officer aware of the device**, and exactly what it is and where it is located.
- If you are carrying a spare medical device, **remove it from your cabin bag** before the x-ray and let the Security Officer know.
- And do **contact the airport if you have any concerns** or queries before you travel: note that screening equipment and processes may differ from airport to airport.
- Please **check with your return airport** (if outside the UK) on their arrangements for screening medical devices.

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Medical Device Awareness Card: **Security Officer**

- Passengers with a medical device such as an insulin pump or Continuous Glucose Monitoring system (CGMs) should not be screened by a security scanner; if they opt out of this they must be offered an alternative screening method.
- Passengers must never be asked to remove a medical device from their body for screening.
- Medical devices (including spare devices) should not go through x-ray machines. Alternative screening processes can be undertaken such as hand search, supported by ETD.

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