

15th July 2020

KLM to resume flights connecting Humberside Airport and Amsterdam



KLM will resume operations between Humberside Airport and Amsterdam Schiphol Airport from Monday, August 3, 2020. The route, now available for bookings, will begin as a six flights per-week service, before returning to its pre-Covid capacity of three flights per day dependent on passenger demand.

Flights will be operated by KLM Cityhopper using an Embraer 175 aircraft. Following the UK government's introduction of travel corridors from July 10, passengers can benefit from the self-isolation exemption when connecting to more than 60 worldwide destinations via KLM's hub at Amsterdam Schiphol Airport.

Deborah Zost, managing director, Humberside Airport said: "We are very pleased that KLM is resuming flights from Humberside and look forward to welcoming back business travellers and holidaymakers to our airport."

"We have remained open throughout the coronavirus pandemic, giving critical support to medical; offshore energy transportation; military training and regional connectivity flights, along with HM Coastguard's search and rescue activity."

"The return of the KLM Amsterdam service is a positive sign of recovery and is great news as it enables customers in our region to connect once again with hundreds of destinations worldwide, from their local airport via the global hub at Schiphol."



“Humberside Airport will continue discussions with its other airline partners regarding the reintroduction of further flights and services. Eastern Airways has continued its daily services from Humberside to Aberdeen during the pandemic.”

“We have introduced a number of measures to provide a safe environment for passengers, staff and business partners.”

Benedicte Duval, General Manager for KLM in the UK & Ireland said: “The resumption of the daily service between Humberside and Amsterdam is testament to our long term commitment to the region and we are delighted to once again be in a position to offer worldwide connectivity to and from Humberside, despite the recent challenges for our industry.”

“As borders reopen and travel restrictions begin to ease, safety is a prerequisite for KLM as we gradually resume travel. As we all adapt to this new environment, I can assure you that all KLM staff, both on the ground and on board, are committed to guaranteeing our passengers the highest levels of health & safety.”

KLM is gradually rebuilding its global network, opting to restart as many destinations as possible and then increasing frequencies and capacity. For July, KLM expects to operate 80% of the normal number of European destinations and 75% of intercontinental destinations. This will increase to 95% and 80% respectively for August. However, it should be noted that at present, 50% of intercontinental flights are cargo only. When international travel restrictions are relaxed, KLM will start carrying passengers to these destinations again.

Since the Covid-19 outbreak began, KLM and Humberside Airport have introduced a range of measures to protect customers and staff, on board and in the airport. Health and safety are an absolute priority, and both teams are fully prepared to ensure customers can travel and colleagues can support them with complete confidence.

Humberside Airport is rolling out a 10-point Restart and Recovery plan, communicating the measures being taken to protect customers, clients and staff, and provide assurance that we operate a safe and secure environment.

In response to the current crisis and subsequent travel restrictions, KLM is offering its customers the opportunity to book with confidence until August 31. Date and destination changes, up to June 30, 2021, are permitted free of charge. Full KLM rebooking & refund policies are available [here](#)

ENDS



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About KLM

KLM is currently operating flights from 11 departure points across the UK: Aberdeen, Birmingham, Bristol, Edinburgh, Glasgow, Inverness, Leeds Bradford, London City, London Heathrow, Manchester and Newcastle. KLM expects to return to its full network of 16 departure points across the UK when operations resume from Belfast, Cardiff, Humberside, Norwich and Teesside on 3rd August.

KLM currently provides UK customers with seamless travel to over 100 worldwide destinations from the convenience of their regional airport.

In response to COVID-19, KLM has introduced new hygiene measures to ensure the health safety of all passengers and crew. For an overview of these measures, please see [here](#)

KLM aims to be the most customer-focused, innovative and efficient airline in Europe, offering reliable service and top-quality products. KLM carried a record 35.1 million passengers in 2019, offering its passengers direct flights to 165 destinations with a modern fleet of 168 aircraft. The airline employs a workforce of more than 32,000 people worldwide.

KLM's policy is based on international (WHO, IATA) guidelines, and includes:

- The **compulsory wearing of masks for all passengers, airline crew and airport handling agents** in contact with customers
- The **modification of customer channels on the ground** with the implementation of physical distancing along the customer journey at the airport and the installation of transparent protection screens at airports when possible
- The implementation of **physical distancing in the airport and on board where this is possible**. Current low load factors make it possible to separate customers in most circumstances. In cases where this is not possible, compulsory face masks ensure adequate health protection.
- The **reinforcement of daily aircraft cleaning procedures**, with the disinfection of all surfaces in contact with customers such as armrests, tables and screens

- **Adapting in-flight service** to limit interaction between customers and crew members. On short flights within Europe, meal and beverage services have been suspended. On long-haul flights, cabin service is limited and preference is given to individually wrapped products.
- **Passengers screenings** are conducted on flights to certain destinations in line with government guidance. For flights departing from Amsterdam to Canada, Singapore and South Korea, passengers are physically observed. Passengers flying to the last two destinations receive an additional temperature check.

For a full overview of KLM's safety measures, please view video [here](#)

In addition, **the air in the cabin is renewed every 3 minutes**. The air recycling system on board KLM aircraft is equipped with "High Efficiency Particulate Air" or **HEPA filters, identical to those used in hospital operating theatres**. These filters extract more than 99.99% of the smallest viruses, including those no larger than 0.01 micrometres, thus ensuring that cabin air complies with quality standards. Coronavirus type viruses, ranging in size from 0.08 to 0.16 micrometres, are filtered through the HEPA filters. For more information, please view video [here](#)